
Parts Inventory Adjustment Program

Objective

This program is designed to reduce the risk to stocking distributors while allowing them to place more Corken parts in inventory. This will result in improved service to our customers and improved long-range profits for both the distributor and Corken. Equipment is not included in this policy.

Basic Plan

Once a year (not less than 12 months since last return), each eligible distributor can return Corken parts to the factory. This program runs from January 1st through September 30th of each year.

Program Details

1. A complete list of parts to be returned must be sent to Corken for return authorization. Corken will then send a Customer Service Claim (CSC) number which will identify those parts that the distributor will be allowed to return. This number must accompany any parts returned to Corken. Anything shipped without a CSC number will be returned to sender.
2. Parts must be no older than two years, unused and in sellable condition. Final acceptance of parts will depend on Corken inspection results.
3. Parts must be shipped to Corken prepaid.
5. A new parts order must be issued by the distributor at least equal to the value of the returned parts. The returned parts will be valued at the current invoice price less 20%.
6. Parts not eligible for return are O-rings, gaskets, compressor packing, piston rings, pump seals, pump blades, any special order parts or any obsoleted parts.



CORKEN, INC. • A Unit of IDEX Corporation
9201 North I-35 Service Road, Oklahoma City, OK. 73131 U.S.A.
Phone (405) 946-5576 • FAX (405) 948-7343
Visit our website at www.corken.com
E-mail us at cocsalesdept@idexcorp.com



@CorkenInc

